

## MEDIA RELEASE

November 7, 2024

### Hanover Precautionary Boil Water Advisory – Update #2

---

**HANOVER, ON** – The precautionary boil water advisory is still in effect for Hanover residents and consumers on the Town of Hanover’s municipal water system.

The advisory, first issued Wednesday evening, is a proactive safety measure implemented by the Town of Hanover.

Please continue heating water to a rolling boil for 1 minute before drinking or cooking or use an alternate water source such as bottled water. The Grey Bruce Public Health’s website provides boil water advisory information <https://www.publichealthgreybruce.on.ca/Your-Environment/Safe-Water/Public-Drinking-Water#1807108-precautionary-advisory>

Out of six water samples, one test result was adverse. The adverse test result prompted immediate action by the Town of Hanover and new samples have been sent with priority to our accredited lab. Results of the new samples are anticipated as early as the afternoon of Friday, November 8.

“The Town’s first priority is ensuring the safety of our water supply. Our internal municipal water treatment systems are working as intended which prompted us to issue the precautionary boil water advisory for the safety of our residents, out of abundance of caution,” stated Mayor Sue Paterson. “I know this causes concern for our residents. I kindly ask for your patience as we await the lab results. I am pleased to hear residents are checking in with their neighbours, older adults and others in our community. I encourage this neighbourly care to continue.”

Certified water treatment operators are proactively working. Town drinking water continues to be treated and disinfected consistent with everyday operations. We are following protocols and continue to communicate with staff, the lab and Grey Bruce Public Health.

When resampling test results are known, an update will be shared via local media, Town website and social media. We anticipate the resampling test results may be received as early as Friday afternoon.

- 30 -

#### Media Contact

Sherri Walden  
Chief Administrative Officer  
519.364.2780 x 1228  
[swalden@hanover.ca](mailto:swalden@hanover.ca)

