

MEDIA RELEASE

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HANOVER FIRE DEPARTMENT RELEASES 2024 ANNUAL REPORT, HIGHLIGHTING PROGRESS AND COMMUNITY INITIATIVES

HANOVER, ON – The Hanover Fire Department (HFD) has officially released its 2024 Annual Report, showcasing a year of significant achievements, community engagement, and advancements in fire safety and emergency response. The report highlights the department's ongoing commitment to protecting the residents of Hanover and surrounding area through innovation, preparedness, and collaboration.

Key highlights from the 2024 Annual Report include:

- **Emergency Response and Fire Suppression** | The HFD responded to 256 emergency calls in 2024, the highest in its history. Emergencies included structure fires, medical emergencies, rescue operations, and other situations. The department also improved response times through strategic deployment and enhanced training. The average response rate of HFD to emergency scenes from the time of 911 call within the Town of Hanover equates to just over 6 minutes and 29 seconds. The 2024 results indicate a reduction of 0.10 minutes from 2023, and this result is a 3-year reduction in response times.
- **Fire Prevention and Public Education** | HFD conducted 121 fire safety inspections and led several public education initiatives, including school programs, community workshops, and fire drills. 114 home safety checks were also completed to ensure vulnerable residents were adequately protected with smoke and carbon monoxide alarms.
- **Training and Professional Development** | Firefighters participated in over 5,500 hours of training, including live-fire exercises, technical rescue drills, and leadership development programs. In addition, over 50 National Fire Protection Association (NFPA) certificates were obtained by its members from both in-house and regional training initiatives.
- **Camp Molly Hanover** | HFD hosted its first ever Camp Molly that offered hands-on experience, leadership development, and mentorship from seasoned professionals in the fire service to young women between the ages of 15 and 18. Participants in the camp attended from across Southern Ontario.

- **New Net Zero Fire Station** | This state-of-the-art facility will provide modern amenities, improved operational space, and upgraded technology to better serve the community. The transition to the new fire station will significantly enhance operational efficiency, allowing HFD to continue providing exceptional emergency response services. The official grand opening is planned for late April 2025 and will include an opportunity for our community to tour the facility.

Fire Chief Jeff Dentinger expressed gratitude for the dedication of HFD personnel and the support of Hanover residents. “Our firefighters and emergency personnel work tirelessly to ensure the safety of our community. This report reflects our progress, and we remain committed to continuous improvement and service excellence.”

The 2024 Annual Report is available on the Town of Hanover’s official website at www.hanover.ca

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