



Welcome to the supportive community of:

Town of Hanover

Grey Bruce Local Immigration Partnership works to fill critical gaps in the local labour force by welcoming newcomers to the region.



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Your First Call

Grey Bruce Settlement and Language Services for Newcomers

Grey Bruce Settlement and Language Services is here to support you in settling, integrating, and calling Grey / Bruce counties your new home.

This program offers free services to eligible newcomers in a central place to help you feel more connected to your new community. This is made

possible through the many resources and partnerships with other local service agencies.

Connect with us today!



Settlement Services phone number: 519-371-9222

Email: settlement@osgb.ymca.ca



Grey Bruce Settlement and Language Services

We can help, support, and assist clients with:

- Free eligible Language classes (LINC)
- Interpretation and translation services
- Citizenship Test Preparation classes and Application Review
- Banking
- Employment
- Applying for government documents
- Housing support
- Childcare support
- Transportation support
- Workplace Integration Assistance

*Grey Bruce Settlement and Language Services is a collaboration between YMCA of Owen Sound Grey Bruce and Welcoming Communities Grey Bruce.



2-1-1: Help and Information

211 is a helpline that can direct you to many helpful services including translation services, English as a second language courses, employment programs, and more.



Phone (multiple languages) or Text (English): 211

Email: 211info@communityconnection.ca

Website: www.newcomersbrucegrey.ca

Municipal Contact Information

If you have questions about your new community of the Town of Hanover, use the contact information below to get answers to your questions.



Phone number: 519-364-2780

Email: inquiry@hanover.ca

Website: hanover.ca

Townhall Address and Office Hours

Municipal Office	Office Hours
Civic Centre 341 10 th Street Hanover, ON N4N 1P5	Monday – Friday 8:30am – 4:30pm

Health

If you need medical help, you can visit the closest hospital, make an appointment with a nurse practitioner, or visit your family doctor. The Canadian Mental Health Association Grey Bruce (CMHA Grey Bruce) provides a variety of mental health and addiction services

If you need help finding a family doctor, please contact **Grey Bruce Settlement and Language Services (p. 5)**.

Hospital



Hospital Name: Hanover & District Hospital

Phone Number: 519-364-2340

Address: 90 7th Ave, Hanover, ON N4N 1N1

Hanover Medical Clinic & Associates (Family Health Team)



Medical Clinic Phone number: 519-364-2820

Medical Clinic Address: 118 7th Ave, Hanover, ON N4N 2G9

Mental Health and Addiction Services



Canadian Mental Health Association (CMHA)

Grey Bruce

Phone number: (519) 371-3642 or 1-888-451-2642

Website: greybruce.cmha.ca

Transportation

Transportation options for your municipality are listed below. To find out what transportation services are available and if you are eligible for transportation supports, please contact **Grey Bruce Settlement and Language Services (p. 5)**.



Taxi / Cab / Transportation Companies

Hanover Shuttle and Taxi | **Phone number:** 519-364-1113

Website: N/A

D C Cab | **Phone number:** 519-364-4646

Website: N/A

Graham Driving Service | **Phone number:** 519-379-2988

Website: www.grahamdrivingservices.ca

Saugeen Mobility | **Phone number:** 519-881-2504

Website: www.saugeenmobility.ca



Need to get around parts of Grey, Bruce, or Dufferin counties? The Grey Transit Route has you covered. Connected, comfortable, and affordable. The Grey't Way to Travel! **Reserved your seat in advance, either CALL or BOOK ONLINE.**



CALL: 226-910-1001

BOOK ONLINE: grey.ca/gtr

GTR Phone Line Hours

Monday to Sunday	Statutory Holidays
GTR Phone Line – OPEN 8:00 a.m. to 5:00 p.m.	GTR Phone Line - CLOSED



Fares / Payment Options

Payment can be made ONLINE by:

- Credit Card
- Debit Credit Card
- Ticket/Coupon Code

Payment can be made over the PHONE by:

- Credit Card
- Debit Credit Card
- Ticket/Coupon Code
- Exact Cash

Schools and Childcare

Schools in Grey and Bruce counties are primarily public or catholic and belong to the Bluewater District School Board, the Bruce-Grey Catholic District School Board, or the Conseil Scolaire Catholique Providence. Some schools provide before and after school childcare. Visit their website for more information (see below).

Bluewater District School Board



Central Office Address:

Bluewater District School Board Education Centre
P.O. Box 190, 351 1st Avenue North
Chesley, Ontario N0G 1L0

General phone number: (519) 363-2014

Email: info@bwdsb.on.ca

Website: www.bwdsb.on.ca/

Bruce-Grey Catholic District School Board



Catholic Education Centre:

Bruce-Grey Catholic District School Board
799 16th Ave.
Hanover, ON N4N 3A1

General phone number: (519) 364-5820

Email: bruce_grey@bgcdsb.org

Website: bgcdsb.org/

Providence Catholic School Board / Conseil Scolaire Catholique Providence



(External) Office Address:

Conseil Scolaire Catholique Providence
7515 Forest Glade Drive
Windsor, ON
N8T 3P5

General phone number: (519) 948-9227

Website: cscprovidence.ca/

Grey / Bruce School Name:

Saint-Dominique-Savio Catholic School
800 East 23rd Street
Owen Sound, ON
N4K 6Z5



Local School Locations Near Hanover

Elementary School



Hanover Heights Community School | **Location:** Hanover

Holy Family School | **Location:** Hanover



French Immersion Elementary School

Ecole Dawnview Public School | **Location:** Hanover



Secondary School / High School

Ecole John Diefenbaker Senior School (JDSS) | **Location:** Hanover

Sacred Heart High School | **Location:** Walkerton



Food and Groceries

Below is a list of stores in or near Hanover that might help you find the ingredients you need for your favourite dishes.



Grocery Store: Foodland

Phone number: 519-364-2891

Address: 236 10th St. Hanover, ON



Grocery Store: Grant's Your Independent Grocer

Phone number: 519-364-4661

Address: 832 10th St. Hanover, ON



Grocery Store: Food Basics

Phone number: 519-364-1706

Address: 224 7th Ave. Hanover, ON



Grocery Store: Walmart Supercentre

Phone number: 519-364-4492

Address: 1100 10th St. Hanover, ON



Grocery Store: Giant Tiger

Phone number: 519-364-6138

Address: 880 10th St. Hanover, ON

Emergency Food Sources

Below is a list of emergency food sources in or near Hanover:



Food Bank: The Salvation Army

Phone number: 519-364-3450

Address: 581 12th St. Hanover, ON



Other Community Food Source: Society of St Vincent de Paul

Phone number: 519-364-1973

Address: Holy Family Church, 352 10th Ave. Hanover, ON



Other Community Food Source: Hanover Missionary Church
Warming Centre

Phone number: 519-364-1823

Address: 628 11th St. Hanover, ON



Your Public Library

Public libraries are free to use, and offer lots of things to borrow, programs to attend, and services to use. Visit your public library to get a library card, borrow books, movies, and music, and find out all they have to offer. Most libraries have computers and printers, meeting rooms, and free Wi-Fi. Library websites provide access to online information and entertainment, like movies, eBooks, newspapers, magazines, as well as educational resources.

Hanover Public Library



The public library is open to everyone, regardless of your background, education, or place of residence. We provide a place in the heart of Hanover, to spend time, meet people, relax or learn.

Our facility provides tourist information, newspapers, magazines, computers, Internet access, local history, reference resources, movies, and audio and print books for all ages. We also offer programming and activities for children, and a venue for social groups of writers, knitters, and board game players.

Address: 451 10th Ave. Hanover, ON

Phone number: 519-364-1420

Website: hanoverlibrary.ca

A list of public libraries in Grey County can be found online on the Grey County website.

Website: grey.ca/libraries

Bruce County Public Libraries



Website: library.brucecounty.on.ca

Email: libraryinfo@brucecounty.on.ca

General phone number: 519-832-6935

Your New Home!

There is lots to learn about your new home. Here are a few things you should know:

Owning a Pet



Licences / tags are required for dogs. Learn more at:

Website: hanover.ca/council-government/law-enforcement

Snow Removal



The town / county takes care of snow removal on public roads and sidewalks. Driveway clearing - by shoveling or using a snowblower - is the responsibility of all homeowners.

Parks and Playgrounds



We have many parks and playgrounds for you to enjoy. Addresses / maps can be found at:

Website: hanover.ca/recreation-culture/parks-trails

Property Taxes



Property taxes are paid by every property owner to help pay for services like road maintenance, policing, fire services, recreation and more. If you have questions about your property tax bill, call us at:

Phone number: 519-364-2780

Garbage and Recycling

Garbage and recycling services help keep our community clean and safe. Garbage and recycling pick-up is done by third party contractors. If you live in an apartment or condo, check with your building manager about garbage and recycling services.



You can find out **pick-up dates / times** for garbage and recycling in our community on this website.

Website: hanover.ca/garbage-recycling



If you need to report a missed pick-up of either garbage or recycling, you can call.

Phone number: 519-364-2780



Bag tags are required for garbage pick-up at your home. For a list of stores where you can buy bag-tags in our community of Hanover visit our website:

Website: hanover.ca/garbage-recycling/curbside-collection



Meet Your Community: Groups and Events

If you are looking to connect with the people in your new community of Hanover, try volunteering for a committee or attending a local event.

List of Local Community Groups

Hanover Lions Club

Email: info@hanvoerlions.com

Website: hanoverlions.com

The Rotary Club of Hanover

Website: <https://rotaryofhanover.ca>

Probus Club

Email: pres@hapc.ca

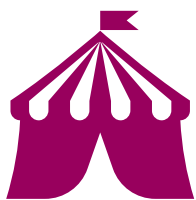
Website: hapc.ca



For more information about local community groups, ways to get involved, or volunteer opportunities visit this website.

Website: hanover.ca/our-community or hippculture.ca

Community Events



For information about annual, upcoming, and new community events in Hanover please check out our website / community calendar.

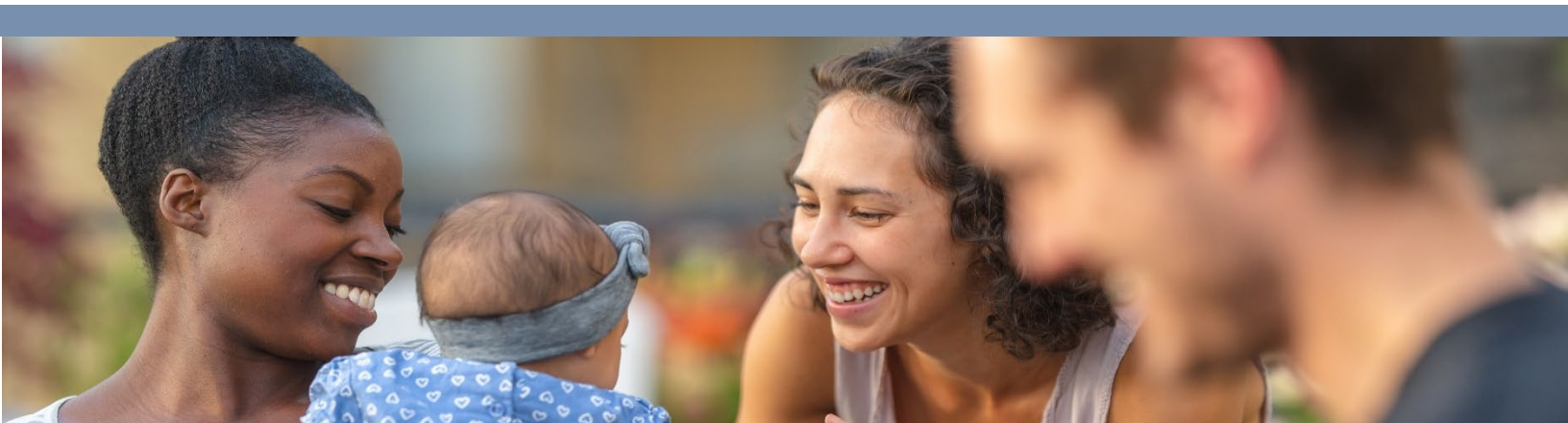
Website: hanover.ca/events

Things To Do

Yes, this is Hanover! As a regional centre in Grey County, Hanover prides itself on being a progressive and vibrant community. A hub for services surrounded by a rural landscape, within 90 minutes to major urban centres, Hanover is an exciting place to live with its three districts, the Downtown District, Entertainment District and Business Park District. With a casino, horse raceway, a live music and theatre scene, as well as lots of recreational sports to keep you busy after your day job, you'll never be bored.

If you think you'll be bored moving away from the city, think again. Entertainment isn't lacking in the Town of Hanover. It's time to fill your social calendar with entertaining attractions. Visit hipplifestyle.ca for your list of entertainment options!

Hanover also has a vibrant cultural community waiting for you to discover what it has to offer. Take our Cultural Quiz at hippculture.ca to see what type of cultural explorer you are. With your results, we'll provide you a list of activities and groups you might be interested in, can volunteer with, and who knows who you might meet.





County Tourism Resources

Grey County Tourism - Visit Grey: visitgrey.ca

Bruce County Tourism - Explore The Bruce: explorethebruce.com



For more information about available local recreational programs, please check out our website.

Website: hanover.ca/recreation-culture

Connect with Us – *Town of Hanover*

We know you will have lots of questions and we want to help you settle into your new home. Here are all the ways you can contact us:



Website

Stay up to date by visiting our website:

hanover.ca & hipphanover.ca



Main Office - Location

341 10th St.
Hanover, ON N4N 1P5



Call

519-364-2780



Email

inquiry@hanover.ca

About Grey Bruce Local Immigration Partnership

Our partnership spans across county lines, and community signs. Our coordination runs along sandy shorelines and flows over rolling fields. It reaches deep into Lake Huron and scales the Niagara Escarpment.

Collectively, we strive to build stronger communities through awareness, outreach, inclusion, and equity to ensure immigrants and newcomers become welcome neighbours throughout Grey and Bruce Counties. The Grey Bruce Local Immigration Partnership works in collaboration with service-based organizations to ensure that new residents thrive and enhance the vibrant, diverse, and colourful landscapes they now call home.



Coordinating, Collaborating, and Connecting

How do we build a more welcoming and inclusive Grey / Bruce?

How can we work together to make it easier for newcomers to settle here?

These questions are at the heart of the Grey Bruce Local Immigration Partnership (GBLIP).

The GBLIP recognizes that immigration will continue to play a key role in the economic future of Grey and Bruce Counties. To support better immigration

outcomes, the Partnership administers the GBLIP – a collaborative, community initiative designed to improve the integration of newcomers in Grey Bruce. Launched in June 2020, the GBLIP works at the local level to foster a community that is welcoming and inclusive and to support newcomers in becoming fully engaged in the social, economic, political, and cultural life of Grey and Bruce Counties.

This is achieved through focus on four priority areas:

- 1) Improving the coordination of settlement and integration services
- 2) Raising awareness around the needs of newcomers
- 3) Supporting community-level research and planning
- 4) Fostering welcoming communities.



The GBLIP is one of the many **Local Immigration Partnerships (LIPs)** sponsored by **Immigration, Refugees, and Citizenship Canada (IRCC)**. This federal initiative addresses the growing need for systematic community planning around immigrant attraction and retention.

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

LIPs are underpinned by the understanding that:

- Newcomers play an important role in the Canadian economy and society
- In the near future, some industries and regions will depend on immigration to fulfill their labour needs
- Municipalities and community groups are best positioned to improve settlement and integration outcomes for newcomers
- The provision of basic settlement services is not sufficient to ensure success – consideration of newcomer needs must be incorporated into all aspects of community planning.

Settlement Strategy

The GBLIP Settlement Strategy 2025 is the culmination of more than a year of research and consultation, including 8 focus groups involving 62 participants across Grey Bruce and extensive surveys of both immigrants and the community at large.

The Settlement Strategy acts as the guiding document for the work of the GBLIP – providing a road map for how to build more welcoming and inclusive communities in Grey Bruce and improve the integration outcomes of newcomers.

It includes four strategic priorities:

- 1) Build Capacity
- 2) Strengthen Community
- 3) Cultivate Prosperity
- 4) Foster Inclusion

We are pleased to invite you to explore the full version of the GBLIP Settlement Strategy 2025 on our website:

Website: <https://greybrucelip.ca/settlement-strategy>

Have any questions for GBLIP? Contact Us!

Address: Corporation of the County of Grey
595 9th Ave East
Owen Sound Ontario N4K 3E3

Phone number: +1 519-372-0219 ext. 6108

Email: immigrationpartnership@grey.ca

Have Feedback for Us?

Please complete this short survey about the Welcoming Package to help us serve the community better:

Survey Website Link: bit.ly/GBLIP-welcome

Scan the QR Code to access the survey:

