

WATER/SEWAGE RATES

Effective January 1, 2023

METERED RATES

MONTHLY SERVICE CHARGE PER UNIT

(Water service charges shall be the greater of the standard water service charge per unit or the actual meter size charge.)

	WATER		SEWAGE		TOTAL		ANNUAL	
	Jan 1/22	Jan 1/23	Jan 1/22	Jan 1/23	Jan 1/22	Jan 1/23	2022 TOTAL	2023 TOTAL
Standard Meter Charge (under 1")	\$14.50	\$15.00	\$18.85	\$20.25	\$33.35	\$35.25	\$400.20	\$423.00
1" Meter Charge	\$22.79	\$23.57	\$29.63	\$31.82	\$52.42	\$55.39	\$629.04	\$664.68
1-1/2" Meter Charge	\$45.58	\$47.14	\$59.26	\$63.64	\$104.84	\$110.78	\$1,258.08	\$1,329.36
2" Meter Charge	\$91.16	\$94.28	\$118.51	\$127.28	\$209.67	\$221.56	\$2,516.04	\$2,658.72
3" Meter Charge	\$149.14	\$154.29	\$193.89	\$208.30	\$343.03	\$362.59	\$4,116.36	\$4,351.08
4" Meter Charge	\$298.28	\$308.58	\$387.77	\$416.59	\$686.05	\$725.17	\$8,232.60	\$8,702.04

METERED WATER CONSUMPTION RATES FOR ALL CLASSES All metered consumers — 1.05 cents per cubic

meter OTHER MISCELLANEOUS CHARGES

Water Shut-off Fee	\$50.00 + HST
Waste Disposal at WPCP	\$8.50/cum (\$20 MIN)
Testing for Water Meter Accuracy	\$50.00 + HST
Penalty for Non-payment by Due Date	5% of balance owing
Final Water Reading Charge	\$30.00
Water Meter	Cost recovery
Water/Sewer Hook-up Charges	Cost recovery

FIRE LINE CHARGES - MONTHLY CHARGE

1" Water Main Connection	\$23.10
2" Water Main Connection	\$46.20
4" Water Main Connection	\$69.30
6" Water Main Connection	\$161.70
8" Water Main Connection	\$231.00
12" Water Main Connection	\$346.50

WATER CHARGES are based on the total of monthly service charges and consumption metered charges effective with billings issued on or after March 1, 2023.

SEWAGE CHARGES are based on a percentage of your total water charges. Sewage rates shall be set at 135% of total water charges.

POOL FILL UPS

Filling swimming pools for the first time or after having a liner replaced will be exempt from the sewer charge. **Acceptable swimming pools** shall be a permanent fixture and not seasonal blow-up pools. Topping up water supply to pools including annual maintenance will not be exempt.

**COMPARISON BASED ON AVERAGE RESIDENTIAL CONSUMPTION
OF 18 CUBIC METERS PER MONTH**

	2020	2021	2022	2023
Effective Date	January	January	January	January
Water Consumption (per cubic meter)	\$0.91	\$0.92	\$1.00	\$1.05
Sewage Charge (% of water)	130%	130%	130%	135%
Water Flat Rate (under 1" meter)	\$148.80	\$156.00	\$174.00	\$180.00
Water Consumption (18 cubic meters)	\$196.56	\$198.72	\$216.00	\$226.80
Sewage Flat Rate	\$193.44	\$202.80	\$226.20	\$243.00
Sewage Consumption	\$254.88	\$259.20	\$280.80	\$306.72
Total	\$793.68	\$816.72	\$897.00	\$956.52
Previous Year	\$778.32	\$793.68	\$816.72	\$897.00
Annual \$ Change	\$15.36	\$23.04	\$80.28	\$59.52
Monthly \$ Change	\$1.28	\$1.92	\$6.69	\$4.96
% Change	1.97%	2.90%	9.83%	6.64%

DUE DATES

North of & including 10th Street Residential, Commercial, Apartments & Institutional	Last business day of January, March, May, July, September, November
South of 10th Street Residential, Commercial, Apartments & Institutional	Last business day of February, April, June, August, October, December
Industrial - All	Last business day of each month

PAYMENT OPTIONS

- Cash, Cheque, or Interac at the Civic Centre, or by mail to 341 10th Street, Hanover ON N4N 1P5
- Pre-authorized Payment Plan for due-date withdrawal
- Telephone or internet banking

You can receive your water/sewer invoice by EMAIL. Call our office at 519.364.2780 x 1221 for more information.

WATER/SEWAGE ARREARS will be added to the property tax account on the first of the month following 30 days past the original due date. For example - If a bill is due January 31st, penalty of 5% will be added on February 1st and a reminder issued. Any amount remaining unpaid at March 1st is added to the property tax account with interest added at a rate of 1.25% per month beginning April 1st until the account is paid in full.

PROPERTY OWNERS shall be billed for the service - tenants will not be billed unless permission given by landlord.

PROPERTIES WITHOUT METERS Monthly flat water rate will be \$30.00 and monthly flat sewer rate will be \$39.00.

SERVICES BEYOND MUNICIPAL BOUNDARY Monthly flat water rate will be \$30.00 and metered water rate shall be \$2.10 per cubic meter. Sewage charge shall be 135% of water charge.

Water/Sewer Service Rates are not subject to refund nor adjustment because of vacancy.