

# WATER/SEWAGE RATES

Effective January 1, 2024

## METERED RATES

### MONTHLY SERVICE CHARGE PER UNIT

(Water service charges shall be the greater of the standard water service charge per unit or the actual meter size charge.)

	WATER		SEWAGE		TOTAL		ANNUAL	
	Jan 1/23	Jan 1/24	Jan 1/23	Jan 1/24	Jan 1/23	Jan 1/24	2023 TOTAL	2024TOTAL
Standard Meter Charge (under 1")	\$15.00	\$18.50	\$20.25	\$24.98	\$35.25	\$43.48	\$423.00	\$521.76
1" Meter Charge	\$23.57	\$29.07	\$31.82	\$39.25	\$55.39	\$68.32	\$664.68	\$819.84
1-1/2" Meter Charge	\$47.14	\$58.14	\$63.64	\$78.49	\$110.78	\$136.63	\$1,329.36	\$1,639.56
2" Meter Charge	\$94.28	\$116.28	\$127.28	\$156.98	\$221.56	\$273.26	\$2,658.72	\$3,279.12
3" Meter Charge	\$154.29	\$190.29	\$208.30	\$256.90	\$362.59	\$447.19	\$4,351.08	\$5,366.28
4" Meter Charge	\$308.58	\$380.58	\$416.59	\$513.79	\$725.17	\$894.37	\$8,702.04	\$10,732.44

**METERED WATER CONSUMPTION RATES FOR ALL CLASSES** All metered consumers — 1.15 cents per cubic meter **OTHER MISCELLANEOUS CHARGES**

Water Shut-off Fee	\$61.70 + HST
Waste Disposal at WPCP	\$10.50/cum (\$20 MIN)
Testing for Water Meter Accuracy	\$61.70 + HST
Penalty for Non-payment by Due Date	5% of balance owing
Final Water Reading Charge	\$37.00
Water Meter	Cost recovery
Water/Sewer Hook-up Charges	Cost recovery

### FIRE LINE CHARGES - MONTHLY CHARGE

1" Water Main Connection	\$28.50
2" Water Main Connection	\$57.00
4" Water Main Connection	\$85.50
6" Water Main Connection	\$199.50
8" Water Main Connection	\$285.00
12" Water Main Connection	\$427.50

**WATER CHARGES** are based on the total of monthly service charges and consumption metered charges effective with billings issued on or after March 1, 2024.

**SEWAGE CHARGES** are based on a percentage of your total water charges. Sewage rates shall be set at 135% of total water charges.

### POOL FILL UPS

Filling swimming pools for the first time or after having a liner replaced will be exempt from the sewer charge. **Acceptable swimming pools** shall be a permanent fixture and not seasonal blow-up pools. Topping up water supply to pools including annual maintenance will not be exempt.

**COMPARISON BASED ON AVERAGE RESIDENTIAL CONSUMPTION  
OF 18 CUBIC METERS PER MONTH**

	2021	2022	2023	2024
Effective Date	<b>January</b>	<b>January</b>	<b>January</b>	<b>January</b>
Water Consumption (per cubic meter)	<b>\$0.92</b>	<b>\$1.00</b>	<b>\$1.05</b>	<b>\$1.15</b>
Sewage Charge (% of water)	<b>130%</b>	<b>130%</b>	<b>135%</b>	<b>135%</b>
Water Flat Rate (under 1" meter)	\$156.00	\$174.00	\$180.00	\$222.00
Water Consumption (18 cubic meters)	\$198.72	\$216.00	\$226.80	\$248.40
Sewage Flat Rate	\$202.80	\$226.20	\$243.00	\$299.76
Sewage Consumption	\$259.20	\$280.80	\$306.72	\$336.96
<b>Total</b>	<b>\$816.72</b>	<b>\$897.00</b>	<b>\$956.52</b>	<b>\$1,107.12</b>
Previous Year	\$778.32	\$816.72	\$897.00	\$956.52
Annual \$ Change	\$23.04	\$80.28	\$59.52	\$150.60
Monthly \$ Change	\$1.92	\$6.69	\$4.96	\$12.55
% Change	2.90%	9.83%	6.64%	15.74%

**DUE DATES**

<b>North of &amp; including 10th Street</b> Residential, Commercial, Apartments & Institutional	Last business day of January, March, May, July, September, November
<b>South of 10th Street</b> Residential, Commercial, Apartments & Institutional	Last business day of February, April, June, August, October, December
<b>Industrial - All</b>	Last business day of each month

**PAYMENT OPTIONS**

- Cash, Cheque, or Interac at the Civic Centre, or by mail to 341 10th Street, Hanover ON N4N 1P5
- Pre-authorized Payment Plan for due-date withdrawal
- Telephone or internet banking

You can receive your water/sewer invoice by EMAIL. Call our office at 519.364.2780 x 1221 for more information.

**WATER/SEWAGE ARREARS** will be added to the property tax account on the first of the month following 30 days past the original due date. For example - If a bill is due January 31st, penalty of 5% will be added on February 1st and a reminder issued. Any amount remaining unpaid at March 1st is added to the property tax account with interest added at a rate of 1.25% per month beginning April 1st until the account is paid in full.

**PROPERTY OWNERS** shall be billed for the service - tenants will not be billed unless permission given by landlord.

**PROPERTIES WITHOUT METERS** Monthly flat water rate will be \$37.00 and monthly flat sewer rate will be \$49.95.

**SERVICES BEYOND MUNICIPAL BOUNDARY** Monthly flat water rate will be \$37.00 and metered water rate shall be \$2.30 per cubic meter. Sewage charge shall be 135% of water charge.

**Water/Sewer Service Rates are not subject to refund nor adjustment because of vacancy.**