

August 10, 2026

BOUNDARY ADJUSTMENT TRANSITION

Communication #3

Thank you for your patience as we navigate through this transition together. The following is provided as an update. **Please note the residential recycling, property taxes and voters list updates.**

Recycling | Residential Collection Update Effective Thursday, August 13, 2026

- Effective **Thursday, August 13, 2026**, residential recycling collection will be **every other Thursday** to align with the Town of Hanover's collection schedule. Residential recycling collection dates for the remainder of 2026 will be:

Thursdays	August 13 & 27	November 5 & 19
	September 10 & 24	December 3 & 17
	October 8 & 22	
- Bi-weekly curbside recycling collection is managed by Circular Materials. For any recycling inquiries, please contact Waste Management at 1.800.561.1655.
- Information links at hanover.ca/curbside-collection.

Garbage

- Since Thursday, May 7, 2026 your garbage collection has been handled by the Town of Hanover.
- Collection occurs weekly on Thursdays.
- Place garbage beside road or curb before or by 6 a.m. on your scheduled day (Thursday) to ensure pickup.
- All garbage must be placed in clear bags and tagged with the garbage tag being wrapped around the neck of the bag.
- West Grey garbage bag tags will be honoured by our collector. It is understood that you may have some remaining to use.
- Hanover garbage bag tags are \$2.50. They are available at the Municipal Office, Hanover Public Library, Giant Tiger, Circle K Convenience Store, Hanover Foodland, Pioneer Gas Bar, Canadian Tire Gas Bar and McEwen Gas Bar.

Property Taxes

- We understand the boundary transition presents a number of changes for your property, especially when it comes to property taxes, who you pay and what happens next.
- **The following is an update to the Boundary Adjustment Transition Communication #2 dated July 20, 2026 provided by mail to you.**
- Hanover staff continue to work with the Municipal Property Assessment Corporation (MPAC) to receive the necessary property assessment information to create your Hanover property tax file.
- **Based on our most recent update from MPAC, they continue their due diligence steps in their process of confirming details of the properties in their system to provide Hanover with the assessment information and Hanover property roll number. Your new roll number will start with 4229.**
- Hanover staff are also working with West Grey staff to transition the 2026 property tax information and payments to Hanover so that the information is accurately reflected moving forward.
- This kind of update is detailed and must be done carefully to ensure your records, billing and payments are accurate.

Property Taxes Transition Process



Will I receive an August 2026 tax bill?

- Hanover's next tax bill is scheduled to be sent out August 10, 2026.
- **Based on the recent update from MPAC, you will not receive a tax bill sent on this date. To process your property tax bill we require the information noted above from MPAC.**
- **Upon receiving the required information from MPAC, your tax bill will be processed and sent to you. Due dates will be included on your tax bill. Taxes will be due before the end of the year on the due dates noted on the tax bill when processed.**
- If you were enrolled in a Pre-Authorized Payment Plan for payment of your taxes with West Grey, it is suggested that you continue to set aside those funds on a monthly basis to put towards your property taxes when your bill is received. When your property tax account is finalized with Hanover, you will be able to set up a pre-authorized payment plan. See website for information hanover.ca/property-taxes.



Property Taxes

Who can I contact if I have questions?

- You will receive personalized communication from Hanover Finance about your property once we have the required information from MPAC.
- You can also refer to the Boundary Adjustment Transition Communication #2 dated July 20, 2026 provided by mail to you.
- You can contact Deputy Treasurer/Tax Collector, Jenn Tersteege, at 519.364.2780 x 1224 or Treasurer, Jelena Savic, at 519.364.2780 x 1225.
- If you have questions at any point, please reach out. We're here to help and we want this transition to be as smooth and clear as possible.

Municipal Election



**DON'T JUST LIVE HERE
LEAD HERE
RUN FOR COUNCIL**

- ✓ Be actively involved in the local democratic process
- ✓ Contribute your experience and knowledge to your community
- ✓ Address various issues in your community
- ✓ Lead change in your community

If you are considering running for Hanover Council, please review the detailed information at hanover.ca/elections. Nomination deadline is August 21.



Municipal Election

Voters List

- Your property roll number from MPAC is also needed to add your name to the Voters List.
- **As this information will not be received by the August 12, 2026 deadline established by Elections Ontario, you will need to visit the Help Centre at the municipal office to be added to the voters list.**
- One original document that shows both your name and qualifying address will be required for voter identification at that time. Details on the types of valid identification can be found on the Hanover Election webpage at hanover.ca/elections.

Key Dates

To be confirmed	First tax bill from Hanover Will be provided upon receiving information from MPAC. See page 2
August 13	Biweekly recycling pickup ON Thursdays begins
August 14	Parks, Recreation & Culture Fall Guide available online
August 20	Hanover resident priority registration for Parks & Recreation fall programming
August 21	Municipal election nomination period ends
October 26	Municipal election day

Personalized Updates

- You are encouraged to sign up for boundary adjustment and transition updates so that we can provide you with timely information by email. Sign up at forms.office.com/r/GYQCEDECp6.

